

PHS TERMS OF BUSINESS AND GENERAL INFORMATION

- **SALES:** The 2010 list and its terms cancel previous lists. All offers herein are subject to a availability upon receipt of your order. Sorry, but PHS cannot accept international orders at this time.
- **MINIMUM:** The requested minimum order is \$35.00 per address, please.
- **TAX:** Missouri residents only, add 9.241% sales tax. If you are exempted, please include a copy of your tax letter for our filing.
- **PAYMENT:** Payment by check or money order made payable to “PHS” is due upon receipt of your invoice. At that time, please mail your payment to PHS, P.O. Box 6061, Saint Louis, Missouri 63139-0061. Please include your current address and phone number on your check. Returned checks shall incur a \$35 fee and the order shall be terminated.
- **ORDERING and DEADLINE:** Many varieties are very limited in quantity. Orders will be processed in the order received. An itemized receipt of purchase will be included with the bulbs. **The deadline for ordering from this list is 10 September 2010.**
- **SUBSTITUTIONS and REFUNDS:** Please clearly indicate “substitute” or “refund” on your order in the event of a sellout. If you do not mind substitutes, please provide a very generous list from which we may choose.
- **POSTAGE:** \$5.00, plus .20 per bulb. Orders are posted beginning late September through October. If you have a special shipping request, please let us know and we will do our best to accommodate.
- **CONTACT INFORMATION:** For all customers, please include your postal and e-mail addresses, and telephone and facsimile numbers with your order to facilitate communication. Your contact information will not be shared.
- **CONDITION and SIZE:** All bulbs are mailed to you free of pests and soil, and to the best of our knowledge as the bulbs have grown for us, free of disease. All bulbs are blooming size and unless noted otherwise are top-size as they grow for us.
- **TREATMENT:** All bulbs have been grown on our farm under our care in an environmentally sound manner. Chemical fertilizers and insecticides are not used in any stage of production. Depending on conditions at the time of digging, a 10% chlorine dip may be employed to reduce rot issues while curing.
- **GUARANTEE:** We shall only guarantee varieties to be accurately named; otherwise, all sales are final. One’s environmental factors including soil and exposure, climatic factors including extremes of heat, cold, seasonal droughts and floods, and cultural factors including planting techniques—like not planting at all—and annual maintenance practices are far beyond our control. We appreciate your compliance.
- **PLANT SOCIETY ORDERS:** Plant society orders for bulbs totaling over \$300.00, requested on official letterhead and paid by an official organizational check, shall receive a 20% discount. Please e-mail us for additional details.
- **GRATIS BULBS:** We like to include gratis bulbs as much as you like to receive them. All orders shall receive gratis bulbs, quite possibly of varieties not included in this list. We encourage your suggestions for colors, divisions, etc.

THANK YOU!
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